



FLOYD COUNTY MEDICAL CENTER

Delivering Advanced, Personalized Care

EMERGENCY DEPARTMENT

IT'S THE LAW!

IF YOU HAVE A MEDICAL EMERGENCY OR ARE IN LABOR, YOU HAVE THE RIGHT TO RECEIVE,

Within the capabilities of this hospital's staff and facilities:

- An appropriate medical **SCREENING EXAMINATION**
- Necessary **STABILIZING TREATMENT** (including treatment for an unborn child) and if necessary
- An appropriate **TRANSFER** to another facility, even if

YOU CANNOT PAY or DO NOT HAVE MEDICAL INSURANCE or YOU ARE NOT ENTITLED TO MEDICARE OR MEDICAID

This hospital does participate in the Medicaid program



**We are a tobacco-free campus.
Refrain from smoking or using
tobacco products while on campus.**

**No firearms or weapons are
allowed on Floyd County
Medical Center property.**



FOR YOUR SAFETY WE DO NOT:

- Give pain medication shots for sudden increases in chronic pain, or aggravation of chronic pain syndromes.
- Refill lost or stolen prescriptions for medications. You must obtain refill prescriptions from your primary care provider or pain clinician.
- Prescribe missed methadone doses, or provide prescription refills for chronic pain management.
- Prescribe long-acting pain medications, such as OxyContin, MS Contin, fentanyl patches, or methadone for chronic, non-cancer pain.
- Prescribe pain medications if you already receive pain medication from another doctor or emergency department.

SELF-ADMINISTERED MEDICATIONS:

- Are drugs that would be taken by mouth or that you administer to yourself. This may include, but is not limited to: oral medications, insulin, eye drops, inhalers, and topical treatments.
- Payment of self-administered drugs is the responsibility of the **PATIENT**. If you need a self-administered medication you may be given a prescription to be filled at a retail pharmacy instead of receiving the medication in the Emergency Department.
- In order for Floyd County Medical Center to remain compliant with insurance regulations, if you DO receive these drugs in the Emergency Department they will be listed as "self-administered drug" on your billing statement. The **PATIENT** will be responsible to submit a claim to their insurance for a refund, which may or may not be granted.
- **QUESTIONS** can be directed to the Floyd County Medical Center Billing Department: 641-257-4301

WE ARE COMMITTED TO YOUR SATISFACTION WITH YOUR VISIT AND TAKING CARE OF YOUR HEALTH NEEDS. IF AT ANY TIME YOU NEED HELP, PLEASE LET A STAFF MEMBER KNOW.

- Patients are seen according to the seriousness of their illness. Life threatening emergencies require that all our resources be dedicated to the patient in crisis, as a result of our efforts, less critical patients' length of stay can be longer.
- If there is a change in your condition during your wait to see the physician, please report to the Emergency Check In staff.
- Patients should **NOT** eat or drink until seen by a physician and an order for diet is obtained.
- Most lab work takes anywhere from 30-75 minutes to complete. X-rays can take 30-120 minutes to interpret.
- Snack machines are located in the Emergency Hallway. Please keep the volume of the TV on low due to the comfort of other patients who are waiting.
- If you need a wheelchair, please ask an Employee or Emergency Check In staff.
- If you are moved directly to the waiting room, and are not called to the Emergency Room within 30-60 minutes of arrival, please notify the Emergency Check In staff. Patients will be asked for Insurance information **AFTER** the patient has seen the physician.
- If you leave the Emergency Department, **AFTER** being seen by a Triage Nurse but **BEFORE** being seen by a physician, you will still be charged.